

**Fig. 1.** ISONORM 9241/10 usability ratings by dyads over the course of the study, N = 34; \*\* *p* <.001 and \* *p* <.05, B rated better than A by sample at all time points.

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| not at all good0 | poor1 | fair2 | good3 | very good4 |
| not at all0 | rarely1 | sometimes2 | often3 | very often4 |

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| Product functions (asked separately): How much did you like the: (1) telephone; (2) location function? |
| Design features (asked separately): How much did you like the: (1) color; (2) font; (3) size; (4) weight; (5) buttons; (6) battery life of the product? |
| How satisfied were you with the product overall? |
| How often did you use the product overall? |
| NOTE. The location function was assessed by caregivers only. |

**Table 1.** Visualization of questions at T2.1 and T3